



RCP

DHA Warrior Care
Recovery Coordination Program

Operation Warfighter (OWF) and Education and Employment Initiative (E2I)



Agenda



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Recovery Coordination Program
Defense Health Agency

- Welcome
- Recovery Coordination Program (RCP)
- OWF and E2I Programs Overview
- Regional Coordinator Map
- OWF/E2I Virtual Fairs
- Social Media
- Q&A
- Closing

Recovery Coordination Program



Warrior Care
Recovery Coordination Program
Defense Health Agency

Purpose:

Provides comprehensive resources that assist recovering and transitioning military Service members and support military families to meet their needs and achieve their goals

Objectives:

- **Primary:** Oversees and executes policy that standardizes non-medical care provided to wounded, ill, and injured Service members across military departments throughout the continuum of care
- **Secondary:** Monitors and reports on the accessibility, utilization, and performance of DoD and Service-led warrior care programs

Background:

National Defense Authorization Act for FY 2008 (Public Law 110-181) directed DoD to improve the care, management, and transition of recovering Service members



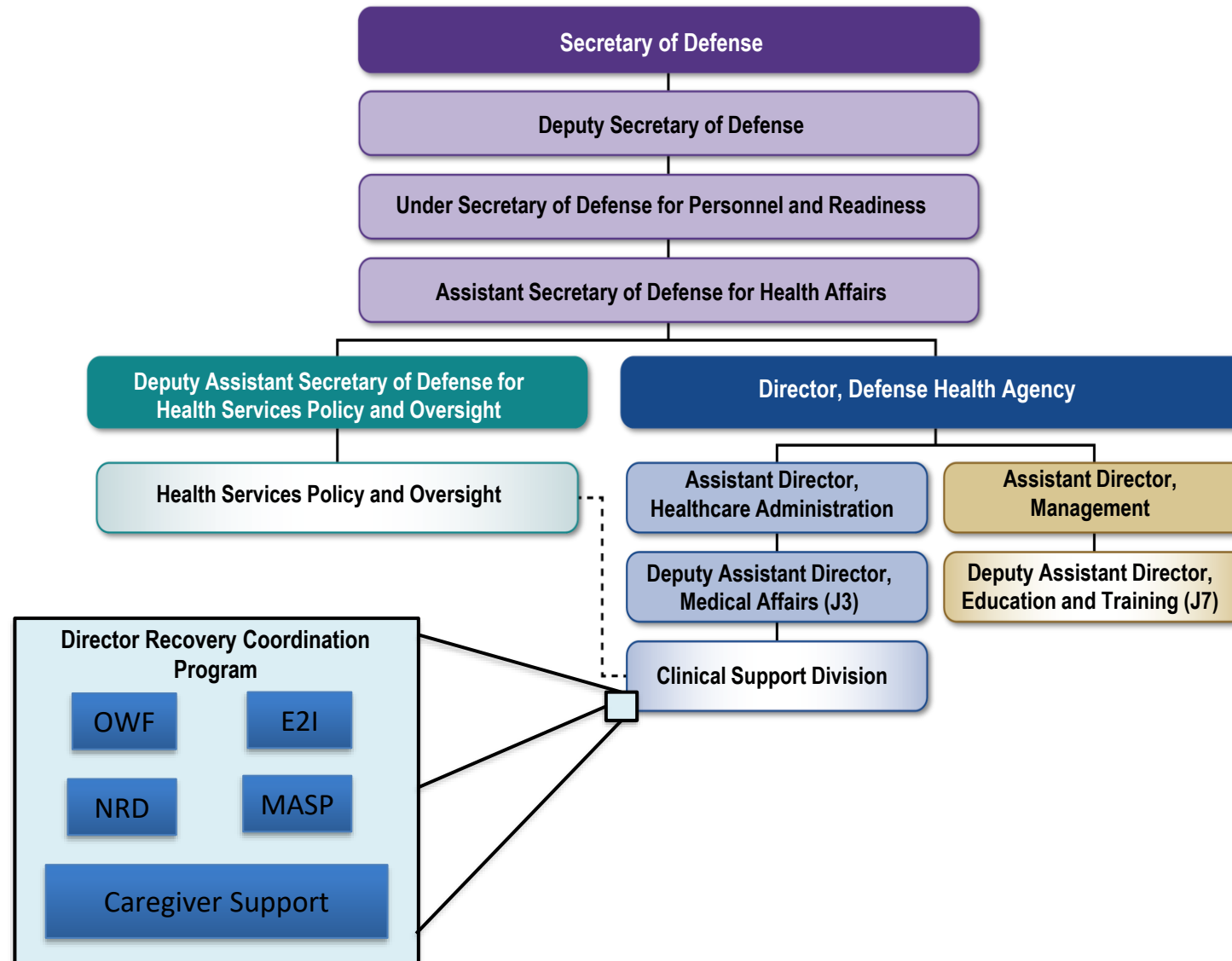
Mission: *Proactively support Recovering Service Members (RSM) in recovery and reintegration back to the armed forces or transition into civilian status.*

Vision: *Ensure the nation's RSMs are well prepared for the next step in their lives through career development, furtherance of education, and seeking employment opportunities.*

Organizational Chart



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Operation Warfighter (OWF)



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Goals and Objectives

- The main objective of OWF is to place RSMs in supportive work settings that positively impact their recovery.

The OWF Model

- OWF strives to demonstrate to participants that the skills obtained in the military are transferable to civilian employment. For RSMs who will return to duty, the program enables these participants to maintain active skill sets and provides the opportunity for additional training and experience that can subsequently benefit the military.

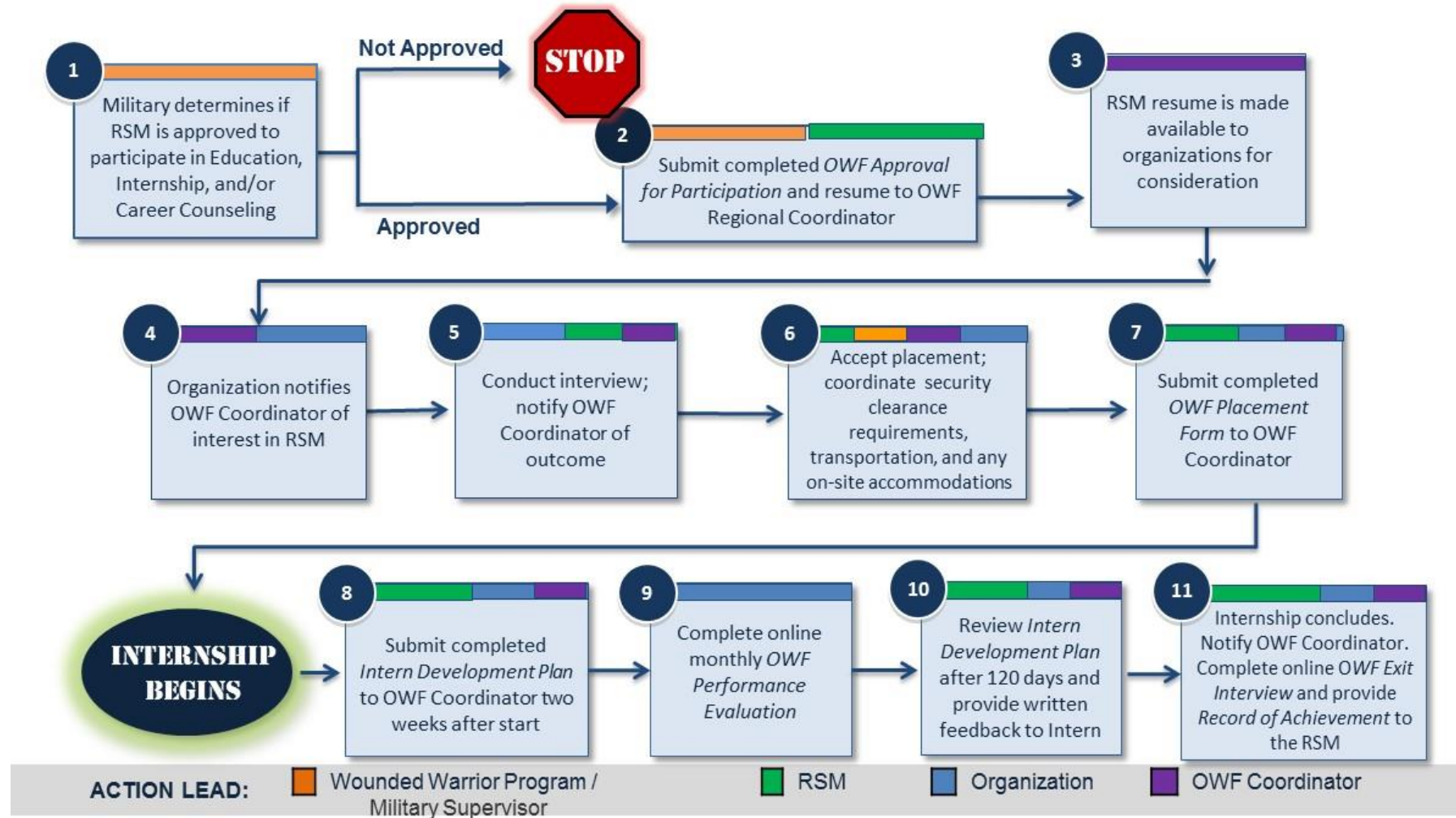
How OWF Works

- The first step of the OWF process is to obtain “medical and command approval” from the RSMs primary care manager and chain of command. Once an RSM is determined to be ready to participate, a Regional Coordinator assists the individual in identifying an internship opportunity based on their interests and capabilities.
- Once placement is agreed upon, the OWF Regional Coordinator works with the RSM and the agency to obtain necessary onboarding requirements and workplace accommodations.

OWF Process Flow



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Advantages of OWF



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Over 10,000 RSMs placed into Federal internships since 2009

Program Highlights:

- 240 Federal agencies and their sub-agencies participating
- In the last 12 months, the program has hosted or participated in over 200 outreach events
- Increase awareness among Federal agencies
- Expose recovering Service members to a variety of internship opportunities
- Promote career preparedness and employability



Available Warrior List






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LAST NAME	FIRST NAME	RANK	SERVICE	SECURITY CLEARANCE	EST. EXIT DATE FROM SERVICE	MILITARY BACKGROUND
DOE	JOHN	PO1/E6	NAVY	TS/SCI	Aug-21	CYBERSECURITY
MONEY	GREEN	CPL/E4	MARINE CORPS	SECRET	Nov-21	SUPPLY/LOGISTICS/INFORMATION TECHNOLOGY
PLANET	HOLLYWOOD	SSGT/E6	MARINE CORPS	SECRET	Aug-21	INFANTRY
WORLD	DISNEY	SPC/E4	ARMY	SECRET	Sep-21	LOGISTICS
MILE	GREEN	SPC/E4	ARMY	SECRET	Sep-21	SYSTEM TECHNICIAN
DAVIS	MILES	1LT/02	ARMY	TS/SCI	Apr-21	NURSE
STRONGMAN	MATTHEW	SPC/E4	ARMY	TS/SCI	Jan-22	COUNTER INTELLIGENCE/INVESTIGATION
COLD	JOSE	SCPO/E8	NAVY	SECRET	Jun-21	MILITARY POLICE
DOE	JANE	SCPO/E8	NAVY	SECRET	Oct-21	WEAPONS AND RADAR SYSTEMS/PERSONNEL
HAPPY	TIMOTHY	MAJ/O4	MARINE CORPS	SECRET	Jun-21	INFANTRY
SMITH	JONATHAN	SPC/E4	ARMY	NONE	Sep-20	MOTOR TRANSPORT OPERATOR
GREAT	DEBBIE	SGT/E-5	ARMY	SECRET	Dec-21	VETERINARY FOOD INSPECTION
WATTS	BILLY	SSGT/E6	MARINE CORPS	SECRET	Jun-21	HUMAN RESOURCES


OWF Placement Form



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OPERATION
WARFIGHTER
Placement Form



This document is used to capture critical information about each Intern placement. The organization's Internship Program Coordinator is responsible to review and complete this document prior to the start of an internship. Once it is complete, the organization's Internship Program Coordinator and Intern digitally sign the document to confirm the accuracy of the information and acknowledge their agreement with the outlined terms and conditions. The signed document should then be e-mailed as an attachment to the Regional Coordinator.

Part A – Service Member Information

Name (e.g., John Smith):

Rank:

Mobile Number: E-Mail:

Unit Point of Contact Name:

Phone: E-Mail:

Part B – Organization Information

Supervisor Name:

Telephone: E-Mail:

Organization: Sub-component:

Work Address:

Part C – Responsibilities

The Intern's responsibilities under this Agreement are:

- To perform the duties listed in Intern Development Plan (IDP).
- To adhere to all organization standards and policies including those relating to conduct, safety, honesty, integrity, and confidentiality of records.

The Organization's Internship Program Coordinator responsibilities under this Agreement are:

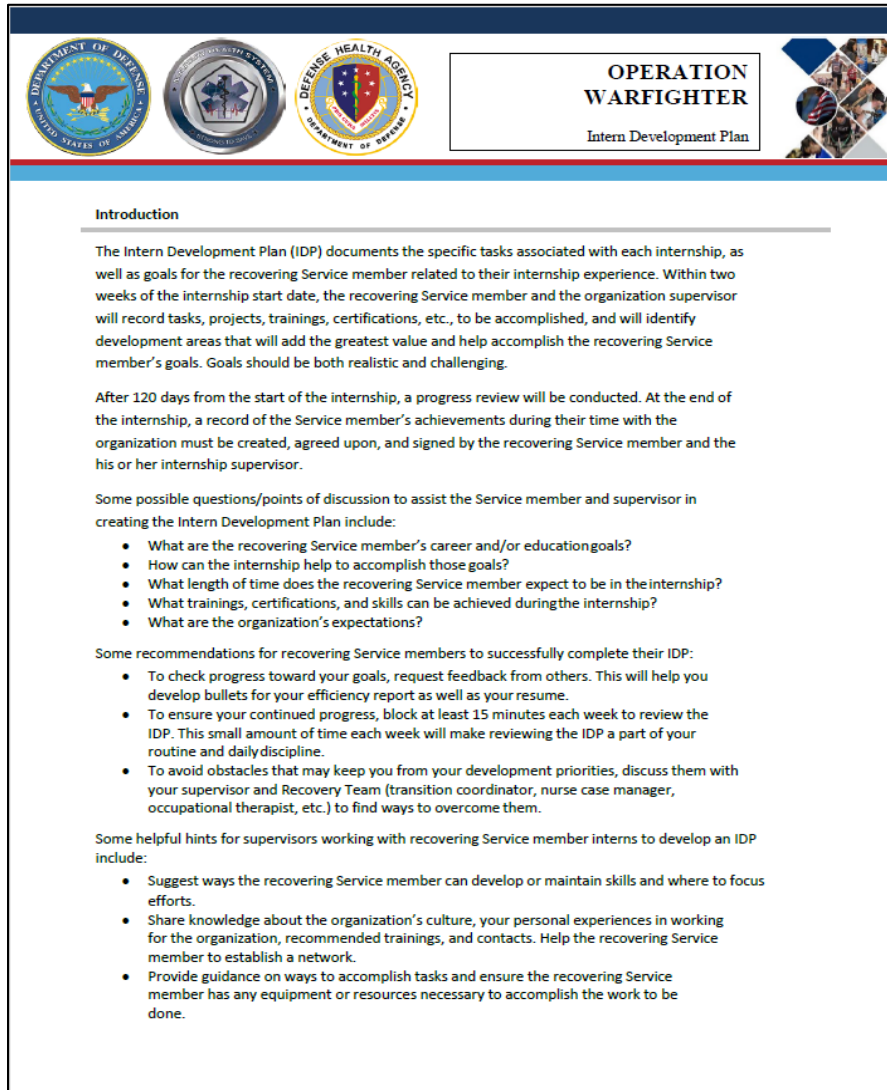
- To provide a suitable work space and/or equipment for the Intern to perform the services under this Agreement
- To provide relevant duties and sufficient guidance to afford the Intern the opportunity to successfully perform those duties ensuring a positive contribution to the organization's mission and creating a "success" environment.
- In conjunction with the intern; create an Intern Development Plan, and meet to review progress after the initial 30 days.
- Provide a Record of Achievement at the end of the internship noting accomplished tasks, goals, training, certifications, skills, and other quantifiable data.

- Used by the agency to document that a RSM has been placed within their agency
- Allows RCP to maintain a record of placement. Required to be completed and submitted to the coordinator prior to internship start (due to signature flow)

OWF Intern Development Plan



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- Used to specify tasks and goals during the internship. Completed within 2 weeks of internship start by the agency with the RSM
- In progress development plan review conducted by agency with RSM at 120 days
- Should be used as the basis for monthly and end of internship reviews. A copy should be provided to the Coordinator once completed at the 2 week and 120 day mark

Agency Exit Interview



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Operation Warfighter - Exit Interview for Federal Agencies

Overview

The purpose of this form is to collect feedback on the performance of the intern you were supervising and to better understand your experience with Operation Warfighter (OWF). Your feedback will help us improve the program for current and future participants.

Part A - Demographic Information

***1. Region**

☐ Great Plains / Rocky Mountains: MN, ND, SD, NB, KS, CO, NM, UT

☐ Mid-Atlantic: Southern VA, NC, SC

☐ Mid-West: MI, IN, KY, TN, WI, IL, IA, MO

☐ National Capital Region (NCR): MD, DC, Central and Northern VA, WV

☐ Northeast: ME, NH, VT, MA, RI, CT, NY, NJ, PA, OH

☐ Northwest: WY, MT, ID, WA, OR, Northern CA

☐ South Central: AR, OK, Northern to Central TX

☐ South: AL, MS, LA, Central to Southern TX

☐ Southeast: GA, FL

☐ Southwest: AZ, NV, Central and Southern CA

***2. Reviewer Information**

Name

Agency / Sub-Agency

City, State

Phone

Email

***3. Intern Information**

Name

Rank

***4. Installation**

Other (please specify)

- To be completed by the agency upon conclusion of the internship
- Used by agency to provide feedback to the OWF program concerning a RSMs internship performance
- Allows OWF program to identify trends and rectify issues within the program

Education and Employment Initiative (E2I)



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Goals and Objectives

- E2I operates with the goal of engaging RSMs early in their recovery process to identify the skills they have, career opportunities that match those skills, and any additional skills they will need to be successful and participate in desired educational and/or employment opportunities.

Education and Employment

- E2I Regional Coordinators (RC's) work with the RSMs to determine education requirements for desired career path. These educational requirements may include formal degree programs or training, certification and licensing programs.
- RC's build relationships by developing partnerships with federal and private organizations across different industries. These partnerships are essential for identifying career matching opportunities for transitioning RSMs.

Advantages of E2I



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Recovering Service members are connected with education and employment opportunities for a successful transition from military to civilian life

Program Highlights:

- Over 2,000 Vet-ready private sector employers and education providers
- Strengthen job readiness by connecting RSMs to the necessary resources to prepare for career transition
- VR&E and DOL support; education and/or employment opportunities



E2I and NAVSEA's Norfolk Naval Shipyard (NNSY) Command University Lean Six Sigma Green Belt training at Portsmouth Naval Hospital. Twenty-one recovering Service members were introduced to the world of business process improvement, making these transitioning Warriors more competitive for their transitions into the 21st century workforce.

OWF/E2I Virtual Fairs



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OWF/E2I Federal Internship and Employment Virtual Fair ~ Quarterly

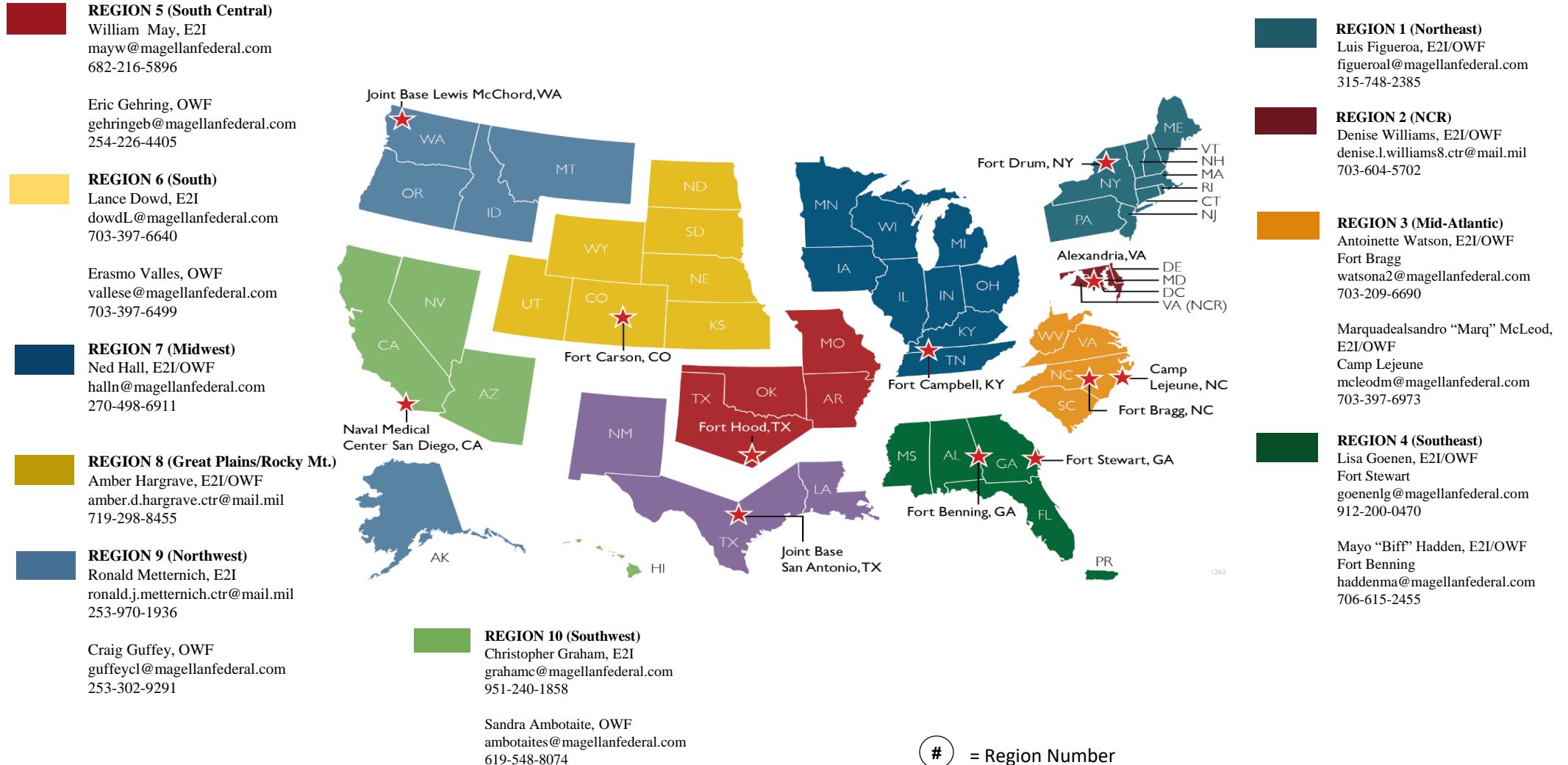
- *Last Virtual Fair was held nationally on May 20, 2021*
- *Upcoming In-Person Fairs at Walter Reed and Fort Belvoir in the Fall-TBD*



E2I/OWF Regional Coordinators



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Social Media Platforms



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Warrior Care

Warrior Care: <https://www.warriorcare.dodlive.mil>

FB: <https://www.facebook.com/WarriorCare>

Twitter: <https://twitter.com/WarriorCare>

IG: <https://www.instagram.com/wariorcarephotos>

Youtube: <https://www.youtube.com/user/WarriorCare>

Flickr: <https://www.flickr.com/photos/warriorcarephotos>

OWF: <https://www.linkedin.com/company/department-of-defense-recovery-coordination-program-operation-warfighter>

National Resource Directory (NRD)

NRD: <https://www.nrd.gov>

FB: <https://www.facebook.com/NationalResourceDirectory>


Twitter: <https://twitter.com/NRDgov>

Linkedin: <https://www.linkedin.com/in/nationalresourcedirectory/>

Recovery Coordination Program Contacts



Warrior Care
Recovery Coordination Program
Defense Health Agency

 Ms. Sandra Mason, Director, Recovery Coordination Program
Defense Health Agency, Clinical Support Division

 Email: sandra.r.mason10.civ@mail.mil

 Office: 703.604.5614

 Mr. Jonathan Morris, Director of Business Program Requirements


 jonathan.a.morris12.civ@mail.mil

 703-604-5637

 **Education and Employment Initiative (E2I) and Operation Warfighter (OWF)**

 Mr. Phillip Thornton (PT), E2I/OWF Program Lead, Contractor

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Thank You



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